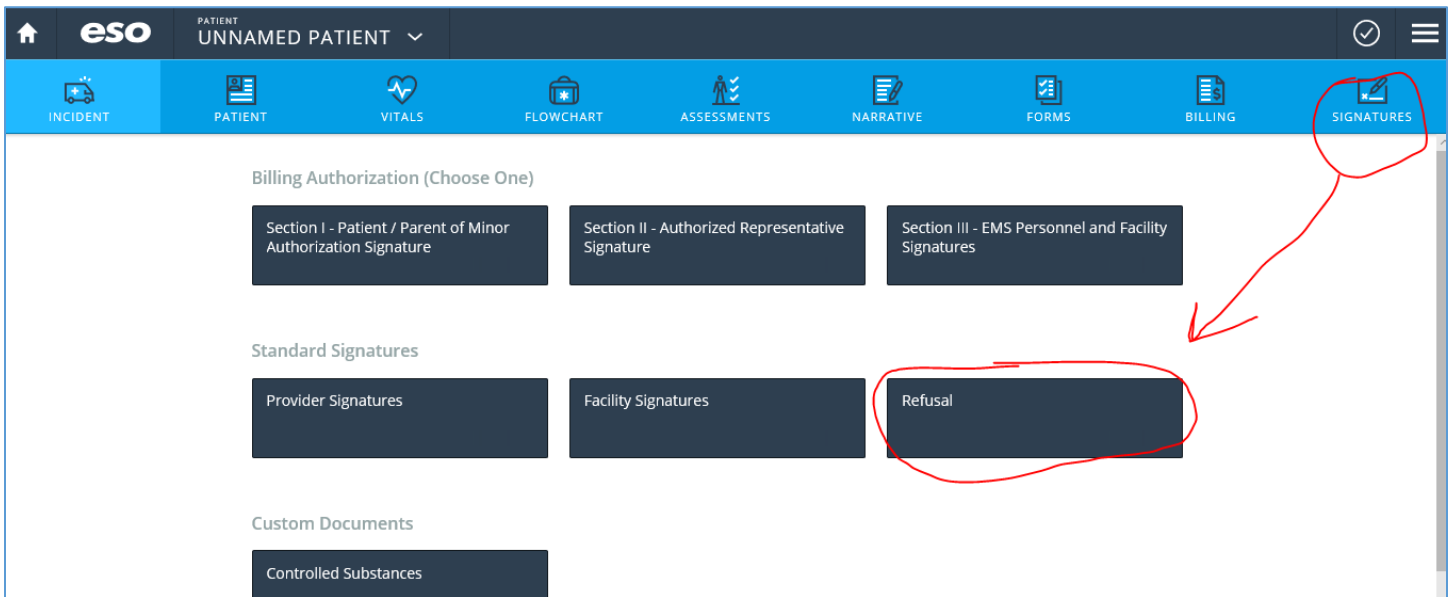|	MANCHACA FIRE RESCUE Department Directive	D2019-001
		Effective: 1/3/2019
	Patient Refusal Forms	Rescinds: NA
		From: C. Poole

Recently, a question came up regarding whether MFR has a patient refusal form and comments were made that "we don't have/do that."

First and foremost, we <u>do</u> take refusals and have a duty to do so whenever a patient has refused treatment and/or transportation and the transport agency is not handling the refusal. We have several guidelines within our COGs to provide direction and guidance in this area.

- Page 93: Definition of a Patient
- Page 94: Determination of Patient Capacity
- Page 100-102: Patient Refusals
- Page 99: Contacting On-Line Medical Control

The COGs are now posted on the member's only section of the web site in the policy section. All responders are hereby ordered to review the sections referenced above and if there are any questions, to refer them to our Medical Coordinator, Lt. Pena.

Secondly, as instructed in the ESO training, there is a refusal form uploaded into the ESO program in the EHR module under the Signatures tab.

The form is a pdf file that can be written on using the touch screen/tablet stylus. The form and marks made on it are saved as a single document with the EHR record.

Additionally, the pdf file will be loaded to the Forms section of the web site very soon so paper copies of the form can be available on the apparatus in the event of a technology failure that would prevent obtaining a refusal.