

	TRAVIS COUNTY ESD #5 MANCHACA FIRE RESCUE Department Directive	D2020-004
	Circumstances and Process for Contacting ATC Public Safety COVID-19 Medical Operations Center	Effective: 3/18/2020
		Rescinds:
		From: C. Barron

Following CDC recommendations, this criteria should be used to determine if first responders should call the Austin/Travis County Public Safety COVID Medical Operations Center (ATC PS COVID-19 MOC) hotline. The MOC hotline will assist in determining if first responders need to be tested for COVID-19.

The first responder has encountered a patient with influenza-like illness (ILI) symptoms e.g. respiratory symptoms, fever/chills, cough, sore throat **AND any of the following:**

- Has been within approximately 6 feet of a positive COVID-19 patient for more than 1 minute
- Has had direct contact with infectious secretions of a positive COVID-19 case (e.g., being coughed on)
- Has experienced a Personal Protective Equipment (PPE) breach (e.g. gloves/ gown/ mask/eye protection)
 - After a suspected exposure, implement the following decontamination procedures:
 - Hand hygiene – wash hands for 20 seconds with warm, soapy water or alcohol-based hand sanitizer if soapy water is unavailable
 - Shower upon return to station/workplace
 - Station/workplace – clean hard surfaces with a disinfectant cleaning solution and/or sanitizing wipes (door handles, sinks, fixtures, etc). Be mindful of electronics when cleaning
 - Vehicle – clean hard surfaces with a disinfectant cleaning solution and/or sanitizing wipes (door handles, fixtures, etc). Be mindful of electronics when cleaning
 - Laundry – soiled uniforms should be placed in trash bags and washed in hot water as soon as possible
 - Complete exposure report paperwork for each suspected exposure for all personnel involved; turn completed reports in to the Office Manager.

OR

- The first responder has had close contact with a patient with a confirmed case of COVID-19. Close contact is defined as being within approximately 6 feet (two meters) of a COVID-19 case for a prolonged period of time; close contact can occur while caring for, living with, visiting, or sharing a healthcare waiting area or room with a COVID-19 case.

OR

- The first responder is symptomatic with
 - ILI symptoms or
 - Fever over 100.4

If it is determined that the first responder should call the MOC, the following number can be used:

737-210-9740	24 hour phone line dedicated to first responders; answered by joint effort of Emergency Medical Services (EMS) and Austin Public Health (APH)
--------------	---

Call takers will help determine if first responders meet criteria to be tested for COVID-19. Personnel calling this number will be asked questions regarding the suspected exposure and will be given a determination of either a Person under Monitoring (PUM) or a Person under Investigation (PUI) following CDC guidelines.

The workflow illustrated below explains the employee testing decision-making process for COVID. Employees that test positive will be notified by APH, with Employers notified for transparency.

