	T R A V I S C O U N T Y E S D # 5 **MANCHACA FIRE RESCUE** Department Memorandum	**M2017-002**
		Effective: 5/1/2017
	New Call Type For Traffic Accidents	Expires: 8/1/2017
		From: BC Poole

From an AFD Information Bulletin issued 4/28/2017, (Brackets [] = text added by MFR):

Beginning May 1, 2017, the Austin Fire Department—working in conjunction with ATCEMS—will begin a pilot program that changes how EMS and Fire units respond to traffic accidents. The goal of this pilot is to reduce unnecessary responses by either department, providing some relief to the EMS system. A similar change was made in 2015 to reduce responses by AFD to low- priority medical calls when an ambulance was within five minutes of arrival on scene. That change resulted in a reduction by AFD units of approximately 8,000 responses annually.

This pilot program targets collisions that historically result in EMS being cancelled prior to arrival, refusal of transport, and/or have no patients. These calls will be identified through the EMS call taker's Medical Priority Dispatch (MPD) triage and will result in an AFD [Fire]-only response, using the following process:

- All vehicle collisions will be started as a generic Traffic Accident (TA) call-type.

- CAD will automatically generate an RA to AFD Dispatch. AFD [Fire] units will be assigned immediately and move to the designated MCOM radio channel.

- EMS will continue to triage to determine if the caller has first-hand knowledge of injuries at the reported vehicle accident. If it is determined that an EMS response is needed, the call type will be changed to Traffic Injury (TI) and AFD [Fire] units will continue their response on MCOM.

- If the caller is not on scene, or is unable to substantiate that injuries are present, the EMS call taker will generate the following CAD message: >>>EMS NOT RESPONDING – FIRE NEEDS TO CONTINUE – MOVE TO FIRECOM<<<.

- Once entered into the call text, EMS Dispatch will notify the assigned fire units by radio that EMS is not responding and will instruct them to move back to FIRECOM. At this point, the EMS Dispatcher will close the EMS incident, referring it to FIRE.

- If AFD [Fire] arrives ONSC and an EMS unit is needed, the AFD [Fire] unit will notify AFD Dispatch on FCOM, requesting an ambulance. AFD Dispatch will then send an RA to EMS and instruct the assigned fire units to move back to the designated MCOM channel. Failure to make the request through AFD Dispatch may result in duplicate calls, therefore unnecessarily assigning additional AFD resources.

Personnel that have any questions on this new procedure can address them to Chief Poole. Officers and Acting Lts that experience any issues or difficulties with this new process should relay that information to Chief Poole as well.