

TRAVIS COUNTY ESD #5 MANCHACA FIRE RESCUE Department Memorandum

dum Effective:

Effective: 5/19/2017

M2017-003

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From: BC Poole

Spare MDC Laptop in Watch Office

The Department's spare MDC laptop has been placed in the Watch Office. In order for the spare to be beneficial as a quick replacement for a failed MDC, it must stay connected to the ausps wifi hotspot so it can receive Windows operating system updates as well as CAD updates for the MDC application.

In order to maintain this laptop, the MDC application should accept updates daily and the laptop itself rebooted at least weekly. The Lieutenants are tasked with determining the best method to reliably update this device.

Additionally, its location in the Watch Office will provide another tool to help on duty personnel maintain situational awareness of call activity around the county.

The login credentials for this laptop are posted on the device. It is important to log it into the CAD application as Company 501 (CO501) and not one of MFR's apparatus. To do so may change the status of that apparatus and introduce dispatching errors.